

# The Share Shop website Accessibility Statement

This is an accessibility statement from The Share Shop.

## Measures to support accessibility

The Share Shop takes the following measures to ensure accessibility of The Share Shop website:

- Include accessibility throughout our internal policies.
- Provide continual accessibility training for our staff.
- Accessibility is a key cultural and organisational value for The Share Shop.

## Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. The Share Shop website is partially conformant with WCAG 2.0 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

## Feedback

We welcome your feedback on the accessibility of The Share Shop website. Please let us know if you encounter accessibility barriers on The Share Shop website:

- E-mail: [newyshareshop@gmail.com](mailto:newyshareshop@gmail.com)
- Visitor Address: Shed 1 at Pachamama House, 21 Gordon Avenue, Hamilton NSW 2303
- On social media via Instagram: @theshareshopnewy

We try to respond to feedback within 3 business days.

## **Limitations and alternatives**

Despite our best efforts to ensure accessibility of The Share Shop website, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for The Share Shop website:

1. **Zoomed content:** Content on our site may not be visible when zoomed in to 200% and some pinned elements may overlap because we are a community organisation with limited capabilities in web design.. While various aspects of the site have been improved for accessibility, we are still learning how to improve our site.. If this issue impacts you, please contact us to let us know! We welcome all feedback and suggestions for improvement.

## **Assessment approach**

The Share Shop assessed the accessibility of The Share Shop website by the following approaches:

- The Share Shop's website is made with Wix and has been assessed with help from their Accessibility Wizard tool.

## **Formal complaints**

Please forward formal complaints to [newyshareshop@gmail.com](mailto:newyshareshop@gmail.com).

## **Formal approval of this accessibility statement**

This Accessibility Statement is approved by:

Lanah Maruff  
Executive Officer  
The Share Shop

This statement was created on 17 December 2023 using the [W3C Accessibility Statement Generator Tool](#).